

**CUSTOMER COMPLAINT FORM**

*(this form may be filled out and sent back in case of complaint submission related to the warranty guarantee)*

**Recipient:** „SABFIL” PRODUKCJA HANDEL Paweł Buczek, ul. Przemysłowa 19, 26-612 Radom

**Name and surname or its business name:** .....

**Customer address:** .....

**Customer telephone number:** .....

**Customer e-mail:** .....

As contact details, that will be used to respond to the complaint and correspondence related to it, I indicate:

postal address: .....

address e-mail: .....

**Complaint apply to:**

the sale contract as of the date: .....regarding the following product:  
.....

contracts to provide other service: .....  
.....

others: .....

**Date of finding the reason for the complaint:** .....

**Problem description :** .....  
.....

**Claim of the complaint:**

- product or service's defect removal
- product replacement for the one free of defects
- price reduction

contract withdrawal

**The Seller informs that:**

The Products can be covered by a guarantee offered by the producer or the distributor. In such a case, the Customer has the right to make a complaint exercising the rights arising out of the guarantee by making a complaint to the guarantee provider. Lodging a complaint to the guarantee provider may be made via the Seller or immediately to the guarantee provider. The Customer may exercise powers arising out of the statutory guarantee for physical defects, notwithstanding the rights arising out of the guarantee.

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**Date**

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**Signature of the person lodging the Complaint**